



YUANLIN 員林

GRAND VIEW HOTEL
麗禧酒店

Grand View Hotel Privacy Policy

The privacy protection policy related content of the Company is as follows:

I. Privacy Policy Declaration

Dear Customers, Grand View Hotel Co., Ltd. (herein after referred to as “the Company”), respects your privacy right significantly. To allow you to securely use all services and measures provided by the Company, we hereby provide detailed information on the Company's information security policy as follows. However, please be aware that when you continue to use this website, it shall be deemed that you have read, understood and agreed to accept all of the following contents. If you disagree with the following terms and conditions, please do not continue to browse and use this website.

II. Applicable Scope of Policy

The following privacy policy is applicable to the personal information collection, use and protection involved during your use of the Company's website for browsing and room reservation only. It shall not be applicable to other external application programs or websites with functional links to our website. For any websites linked via the application programs of the Company, regardless of whether the Company operates them, each application program or network is equipped with its exclusive privacy policy respectively. During your use of such applications or websites to perform activities, the privacy policy of each application or website shall be applicable to the protection of personal data respectively. You are requested to be aware of and to read and understand such privacy policies with due care, and the Company will not bear any joint and several liabilities.

III. Purpose of Personal Data Collection:

The main purpose of the collection of information of the Company is to provide you secure, smooth and efficient services, and the specific content includes but is not limited to the following:

1. To provide you other services (as described in the content during our collection of

information)

2. To provide you technical support and troubleshooting service
3. To inform you of service updates and failure
4. To invite you to provide feedback or participate in an online questionnaire survey

5. To resolve disputes
6. To comparison information in order to determine data accuracy
7. To verify your identity

IV. Scope of Personal Data Collection:

1. When you use the Company's website to browse webpages, to reserve room or service, depending upon the actual condition, the Company will request you to provide your personal data, including but not limited to:

- (1) Name, national identification card number, passport number and VISA information, mobile phone number, facsimile, residential telephone number, email address, date of birth, gender, contact and permanent address;
- (2) Specific information of electronic signature, credit card, mobile payment and other payment methods;
- (3) Member information, account information, personal data or password, information for network identity certification and any other data capable of identifying the owner of the data;
- (4) Check-in information: Information including, such as, previous check-in record, hotel arrival and departure dates, product and service purchased, special request, personal preference on service, and passenger flight plan or travel partner membership information, etc.;
- (5) Any information for the Company to satisfy your special requests (such as: recreation, travel and customer preference), evaluation, feedback and comment on the hotel, resort, plan and service of the Company;

2. When you contact an employee of the Company to reserve room or service for you, according to actual condition, the Company will also request you to provide the aforementioned data. When you agree to provide such data, it shall be deemed that you have authorized the employee of the Company to complete the room or service reservation on this website on your behalf.

3. When you use browsers, application programs or other user terminals to use the Company's website, the server of the Company is able to automatically record specific technical information. These records include but are not limited to your webpage request, internet protocol (IP) address, browser type, browser language, request sending date and time, etc.

4. The Company's website server is able to record Cookie information, including but not limited to the equipment information used, webpage accessed, IP address and domain name, etc. used by you. The Company uses such information for statistical data analysis only in order to improve the service, website content, system and advertisement of the Company. You can modify the Cookie acceptance level on your browser; however, when you choose to refuse all Cookie, certain functions may not be executed normally.

V. Period, Region and Subject of Use of Personal Data:

1. Period: duration of the specific purpose specified in the Personal Data Protection Act, preservation period specified according to the laws or contract requirements, and preservation necessary for the execution of services of the Company.
2. Region: location of the personal data host machine, relevant network server host machines of the Company and location of the Company, and region of relevant services of the Company.
3. Subject: the Company and other third parties entrusted by the Company for providing you services of greater convenience.
4. Method: Use of automated machines or other non-automated use methods.

You have understood and agreed with the Company to collect, process, use or perform the cross-border transfer of the personal data provided by you according to the "Privacy Policy" and relevant laws and regulations.

VI. You may choose whether to provide relevant personal data at your own discretion; however, if you refuse to provide personal data, the Company will not be able to provide complete services, and according to the Personal Data Protection Act, you may exercise the following rights with the Company for your personal data preserved by the Company:

1. To make an inquiry of and to review your personal data;
2. To request a copy of your personal data;
3. To request for the supplement or correction of your personal data;
4. To request for the cessation of the collection, process or use of your personal data;
5. To demand the erasure of your personal data.

If you wish to exercise the aforementioned rights, please contact us via the contact method indicated at the bottom of this page.

VII. "Firewall" is adopted as a protection means for the information security and protection of the Company's server, in order to prevent illegal intrusion, damage or stealing of data. When you use various services and functions of the Company's website or application programs, any data saved on this website is protected properly in order to protect your personal data security.

However, this service may be subject to service interruption, delay, storage failure, or data damage, etc. due to malfunction or failure or human operational error of the network system or software/hardware equipment of this service, other third parties or relevant telecommunication operators, and the system may also be subject to alteration or counterfeiting, change of data or deletion of information due to third party's illegal intrusion. You have sufficiently understood all of the risks associated with the use of this service and are willing to bear possible damages due to such risks. You shall not claim any compensation or indemnification from the Company with respect to such matter. Please keep all your personal data under custody properly without disclosing it to any other parties to protect your rights and interests. The Company will protect your privacy according to the laws without engaging in any sale, exchange, or lease of your personal data to any other organizations, individuals or private enterprises arbitrarily. In addition, unless your personal consent is obtained, the Company will not self-modify or delete any personal data and files, except for the conditions complying with the requirements described in the following subparagraphs:

1. To protect or defend other rights or ownership.
2. To protect the rights and interests of this website and all relevant units or to maintain and improve website service for management purposes.
3. To cooperate with the legitimate investigation conducted by judicial unit and other necessary investigation and use by relevant competent authorities according to their duty needs.

VIII. You may be contacted by the Company requesting you to provide information related to your usage experience. Such information will be used to measure and improve the service quality of the Company. However, you are not obligated to provide such data at any time. If you disagree to provide any information, you may directly refuse the request of the Company. All information indicated on your comment window or participation in any actively transmitted survey will be used to review such comments and improve the application program. The Company may contact you to send information related to failure or service problems.

IX. For the revision and consultation of the privacy protection policy, the Company will update the "Privacy Policy" irregularly to reflect changes of this website and the opinions of customers. If there is any change, an announcement will be published on this website. You agree that as long as you continue to use this website after receiving the notice, it shall mean that you accept the revised "Privacy Policy" of the Company. We recommend you periodically review this "Privacy Policy" to obtain information on the current methods adopted to collect, use, and protect your personal information. If you have any doubts about this

Privacy Policy or have any concern, complaint or consultation needs with respect to the personal data processing of this website. Please contact us at any time (grandview@grand-view.com.tw)